

**Royal Borough of Greenwich
FOI and EIR Performance report**

2020 Calendar Year

Overall FOIs and EIRs for 2020		
Number received	Percentage completed within statutory deadline	ICO Statutory performance requirement
1,688	89%	90%

2018	2019	2020
1,945	1,865	1,688
90%	90%	89%

BY REQUEST TYPE

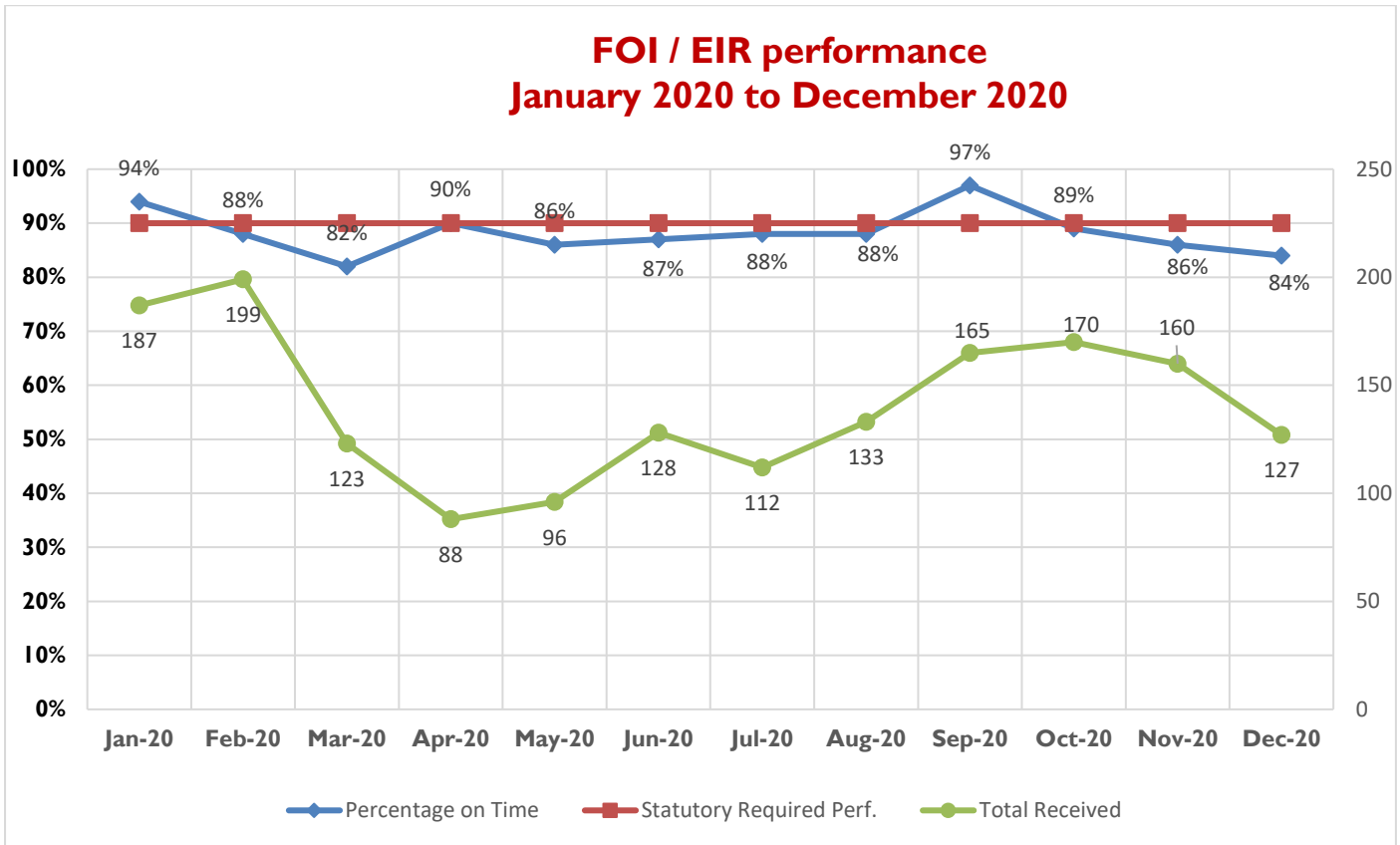
EIR Requests in 2020		
No. received	No. on time	Percentage
136	121	89%

FOI Requests in 2020		
No. received	No. on time	Percentage
1,552	1,371	88%

BY DEPARTMENT

Directorate	No. of requests attributed to department	Closed on Time	Percentage on Time
Children's Services	222	219	99%
Communities and Environment - (Overall)	383	370	97%
Housing and Safer Communities	425	330	78%
Finance & Legal Services - (Overall)	355	324	92%
Health and Adults	225	223	99%
Regeneration, Enterprise and Skills	461	427	93%
GS Plus	6	6	100%

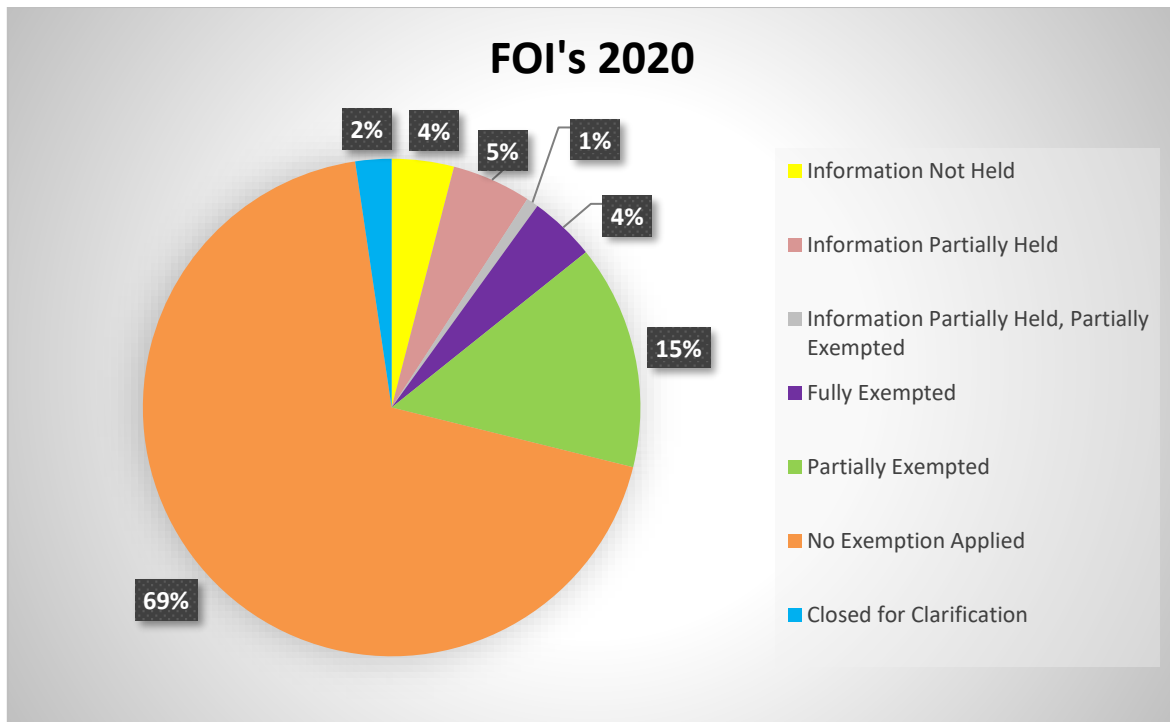
Note that the total above adds up to more than the number received due to multiple departments being jointly assigned to some FOIs/EIRs and also due to the different reporting arrangements for Finance & Legal Services and Communities & Environment directorates.



FOI Status report

In line with the ICO’s requirements, we have produced the FOI Status report, as set out below for the 2020 calendar year, recording the instances in which information has either been held, partially held or not held, and where information has been either fully or partially exempted.

Category	Number	%
Information Not Held	62	4%
Information Partially Held	79	5%
Information Partially Held, Partially Exempted	12	1%
Fully Exempted	66	4%
Partially Exempted	224	15%
No Exemption Applied	1056	69%
Closed for Clarification	36	2%
Deadline Extended (Public Interest Test)	2	0%



EIR Status report

In line with the ICO's requirements, we have produced the EIR Status report, as set out below for the 2020 calendar year, recording the instances in which information has either been held, partially held or not held, and where information has been either fully or partially exempted.

Category	Number	%
Information Not Held	11	8%
Information Partially Held	5	4%
Information Partially Held, Partially Exempted	1	1%
Fully Exempted	11	8%
Partially Exempted	9	6%
No Exception Applied	98	70%
Closed for Clarification	4	3%
Deadline Extended	0	0%

EIR's 2020



FOI Internal Review report

In line with the ICO's requirements, we have produced the report on FOI Internal Reviews for the 2020 calendar year, recording the instances in which our Internal Reviews either upheld, partially upheld or overturned our original FOI response. I.e. where an Internal review response is recorded as upheld, the Council is stating that its' original response was correct.

FOI INTERNAL REVIEWS 2020

FOI Internal Review	2020				
	Upheld	Partially Upheld	Not Upheld	Ongoing IR	TOTALS
Non-Disclosure (Exemption)	12	4	3	0	19
Insufficient Information	7	6	9	1	23
Multiple reasons	0	0	0	0	0
Lateness	0	0	0	0	0
TOTALS	19	10	12	1	<u>42</u>
Total FOI Internal Reviews this calendar year:	42				

EIR Internal Review report

In line with the ICO's requirements, we have produced the report on EIR Internal Reviews for the 2020 calendar year, recording the instances in which our Internal Reviews either upheld, partially upheld or overturned our original EIR response. I.e. where an Internal review response is recorded as upheld, the Council is stating that its' original response was correct.

EIR INTERNAL REVIEWS 2020

EIR Internal Review	2020				
REASONS	Upheld	Partially Upheld	Not Upheld	Ongoing IR	TOTALS
Non-Disclosure (Exemption)	5	1	0	0	6
Insufficient Information	2	1	0	0	3
Multiple reasons	0	0	0	0	0
Lateness	0	0	0	0	0
TOTALS	7	2	0	0	9
Total FOI Internal Reviews this calendar year:	7				