

Amendment to Private Sector Renewal Policy 22nd August 2022

Lift and Hoist Maintenance and Compliance in non-council owned property

Royal Greenwich will use discretionary grant funding to provide for on-going servicing, repair and maintenance of Lifting and Hoisting equipment installed using Disabled Facilities Grant (DFG) for the disabled person for whom the equipment was installed. This is provided the disabled person continues to need that equipment, it remains appropriate for their disability need and is safe for them to use. If the equipment is no longer in use we will decommission and leave safe in situ.

On-going service, repair and maintenance will be either through the purchase and management of extended warranties or on expiry of manufacturer's warranty. Royal Greenwich's lift section will manage callouts, repairs, maintenance and decommissioning for the lifetime of the product or client. For all new installations Discretionary DFG/BCF funding will be provided to the Lift Section to cover the cost of managing the above services.

Where the disabled person is a tenant of a landlord that has suitable servicing and maintenance arrangements in place Royal Greenwich's responsibility will end after expiry of the original warranty period and no additional funding will be made available.

Royal Greenwich may provide discretionary grant funding to remove lifts and hoists installed using DFG on request by client or their family. This will not apply to properties owned and managed by Registered Providers (RP) where RBG will decommission and leave the lifts and hoists in situ unless this causes hardship to the tenant, for whom the lift or hoist was originally installed, or to their family.

1. Discretionary DFG/BCF funding to be provided to cover the cost for the Lift Section to manage manufacturer's warranty and any extended warranty period then callouts, repairs, maintenance and decommissioning or removal for lifts & hoists for all new private sector and RP lift and hoist installations.

Reasons:

2. Provides an equal service for residents who need lifting & hoisting equipment due their disabilities for all tenures.
3. Maintains safe assets for all vulnerable clients and their carers.
4. Reduces likelihood of equipment failure causing accidents or the need for emergency intervention and increased care costs

5. Installations in RBG Sector properties will be financed from the HRA, all other tenures funded from DFG/BCF.
6. The process and accountability is clear.
7. The proposal is robust and will properly manage health and safety and ensure that lifts in all tenures are maintained in good condition.
8. All residents will have one point of contact, ensuring emergency calls breakdowns are dealt with efficiently.
9. LOLER compliant and will cover RBG employed carers and any other carers going into properties and using lifting equipment as part of the care provided for private sector and RP clients to ensure they meet all safety requirement