

# Royal Borough of Greenwich FOI and EIR Performance report

## 2024 Calendar Year

Number received	Closed on Time	Percentage completed within statutory deadline
2,083	1,734	<b>83%</b>

2021	2022	2023	2024
1,698	1,675	1,921	2,083
<b>86%</b>	<b>88%</b>	<b>77%</b>	<b>83%</b>

### BY REQUEST TYPE

EIR Requests in 2024		
No. received	No. on time	Percentage
367	281	<b>77%</b>

FOI Requests in 2024		
No. received	No. on time	Percentage
1,716	1,453	<b>85%</b>

### BY DEPARTMENT

Directorate	No. of requests attributed to department	Closed on Time	Percentage on Time
<b>Communities and Environment &amp; Transportation (Overall)</b>	572	432	<b>76%</b>
<b>Children's Services</b>	313	309	<b>99%</b>
<b>Housing and Safer Communities</b>	645	482	<b>75%</b>
<b>Finance &amp; Legal Services - (Overall)</b> <i>(Up to &amp; including September 2024)</i>	400	360	<b>90%</b>
<b>Directorate of Legal &amp; Democratic Services</b> <i>(October 2024 Onwards)</i>	18	18	<b>100%</b>

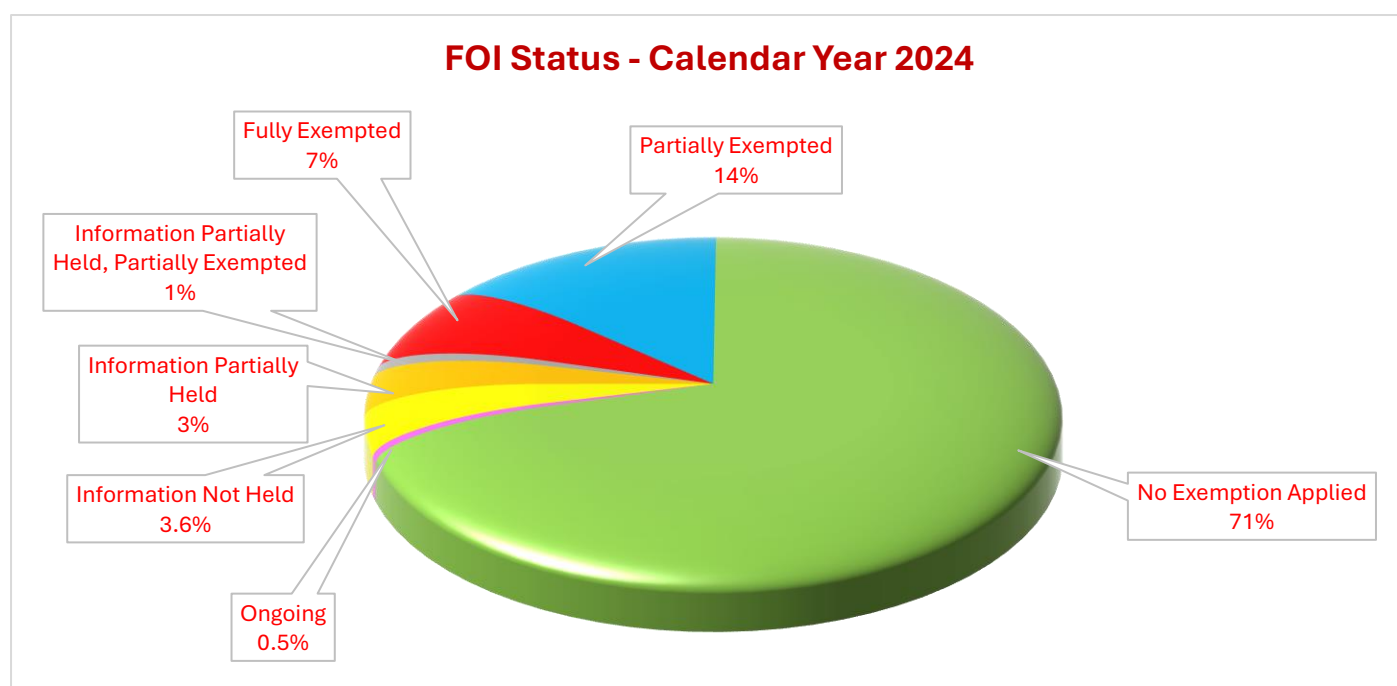
<b>Directorate of Resources</b> <i>(October 2024 Onwards)</i>	<b>102</b>	<b>91</b>	<b>89%</b>
<b>Health and Adults</b>	<b>216</b>	<b>216</b>	<b>100%</b>
<b>Regeneration, Enterprise and Skills</b>	<b>283</b>	<b>278</b>	<b>98%</b>

*Note that the total above adds up to more than the number received due to multiple departments being jointly assigned to some FOIs/EIRs and also due to the different reporting arrangements for Finance & Legal Services and Communities & Environment directorates.*

## **FOI Status report**

In line with the ICO's requirements, we have produced the FOI Status report, as set out below for the 2024 calendar year, recording the instances in which information has either been held, partially held or not held, and where information has been either fully or partially exempted – In closed cases.

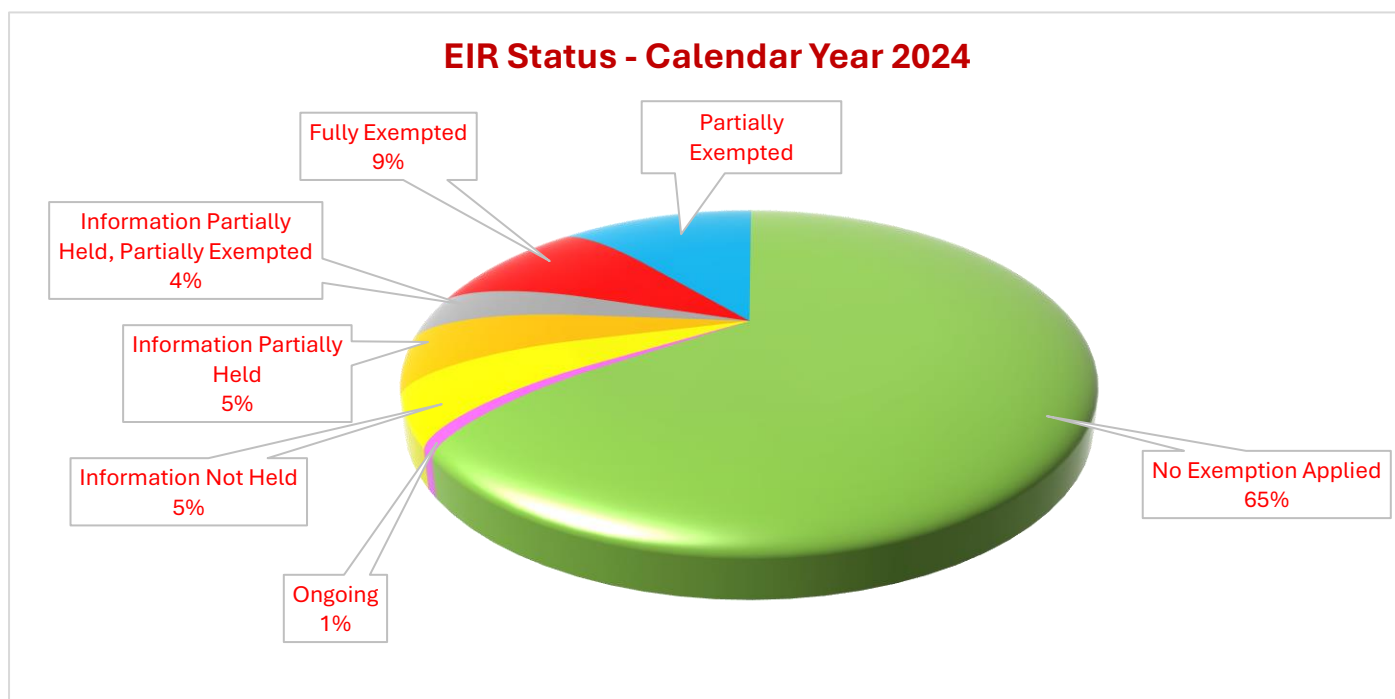
Category	Number	%
<b>Information Not Held</b>	<b>60</b>	<b>3.5%</b>
<b>Information Partially Held</b>	<b>57</b>	<b>3%</b>
<b>Information Partially Held, Partially Exempted</b>	<b>15</b>	<b>1%</b>
<b>Fully Exempted</b>	<b>118</b>	<b>7%</b>
<b>Partially Exempted</b>	<b>231</b>	<b>14%</b>
<b>No Exemption Applied</b>	<b>1,183</b>	<b>71%</b>
<b>Ongoing (Open)</b>	<b>9</b>	<b>0.5%</b>



## **EIR Status report**

In line with the ICO's requirements, we have produced the EIR Status report, as set out below for the 2024 calendar year, recording the instances in which information has either been held, partially held or not held, and where information has been either fully or partially exempted.

Category	Number	%
Information Not Held	17	5%
Information Partially Held	18	5%
Information Partially Held, Partially Exempted	13	4%
Fully Exempted	32	9%
Partially Exempted	40	11%
No Exemption Applied	233	65%
Ongoing (Open)	3	1%



## **FOI Internal Review report**

In line with the ICO's requirements, we have produced the report on FOI Internal Reviews for the 2024 calendar year, recording the instances in which any Internal Reviews were either upheld, partially upheld or overturned for the original FOI response. I.e. where an Internal review response is recorded as upheld, the Council is stating that its' original response was correct.

### **FOI INTERNAL REVIEWS 2024**

<b>FOI Internal Review</b>	<b>2024</b>				
<b>REASONS</b>	<b>Upheld</b>	<b>Partially Upheld</b>	<b>Not Upheld</b>	<b>Ongoing IR</b>	<b>TOTALS</b>
Non-Disclosure (Exemption)	<b>12</b>	<b>2</b>	<b>3</b>		<b>17</b>
Insufficient Information	<b>9</b>	<b>3</b>	<b>5</b>	<b>1</b>	<b>18</b>
Multiple reasons					
Lateness		<b>1</b>			<b>1</b>
<b>TOTALS</b>	<b>21</b>	<b>6</b>	<b>8</b>	<b>1</b>	<b>36</b>
<b>Total FOI Internal Reviews this calendar year:</b>	<b>36</b>				

## **EIR Internal Review report**

In line with the ICO's requirements, we have produced the report on EIR Internal Reviews for the 2024 calendar year, recording the instances in which any Internal Reviews were either upheld, partially upheld or overturned for the original FOI response. I.e. where an Internal review response is recorded as upheld, the Council is stating that its' original response was correct.

**EIR INTERNAL REVIEWS  
2024**

<b>EIR Internal Review</b>	<b>2024</b>				
<b>REASONS</b>	Upheld	Partially Upheld	Not Upheld	Ongoing IR	<b>TOTALS</b>
Non-Disclosure (Exemption)	<b>4</b>				<b>4</b>
Insufficient Information	<b>3</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>8</b>
Multiple reasons					
Lateness					
<b>TOTALS</b>	<b>7</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b><u>12</u></b>
<b>Total FOI Internal Reviews this calendar year:</b>	<b><u>12</u></b>				